

# BEKO

*installation, operation &  
food storage instructions*

**Freezer**

**FREEZ53W**



get the **best** from your new refrigerator

## Please read this manual first!

Dear Customer,

We hope that your product, which has been produced in a 1st-class manufacturing facility and checked under the most meticulous quality control procedures, will provide you with years of good service.

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future reference.




### This manual

- Will help you use your appliance quickly and safely.
- Read the manual before installing and operating your product.
- Follow the instructions, especially those for safety.
- Keep the manual in an easily accessible place as you may need it later.
- Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

### Symbols and their descriptions

This instruction manual contains the following symbols:

-  Important information or useful usage tips.
-  Warning against dangerous conditions for life and property.
-  Warning against electric voltage.



This product is supplied with the selective sorting symbol for waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimise its impact on the environment. For further information, please contact your local or regional authorities.

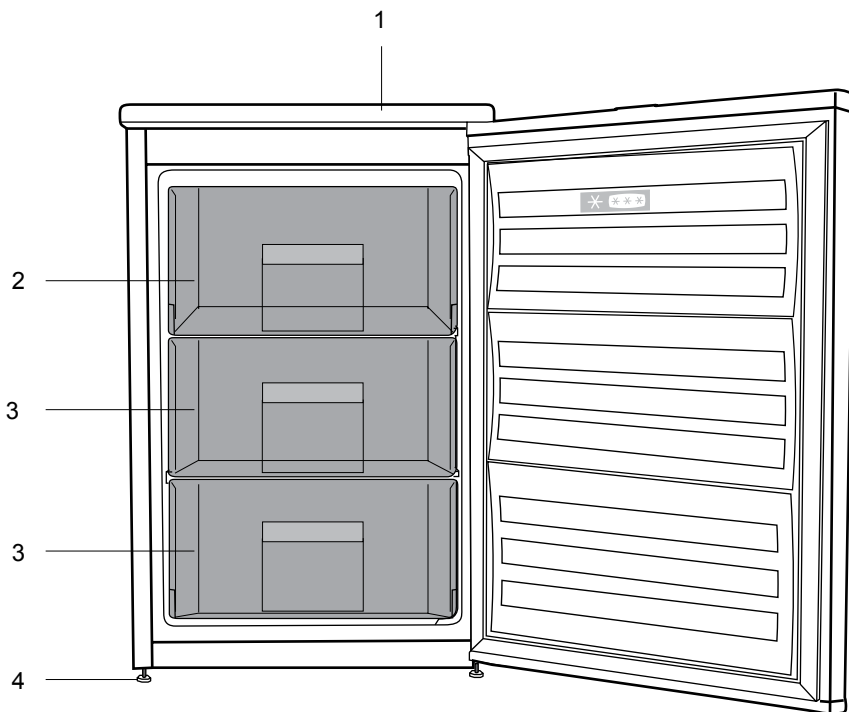
Electronic products not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

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# 1 Your refrigerator

Congratulations on your choice of a BEKO quality Appliance which has been designed to give you service for many years.



- 1. Top trim
- 2. Fast-freeze compartment
- 3. Frozen-food compartments
- 4. Adjustable front feet

**i** Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

## 2 Warnings

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- DO NOT connect your appliance to the electricity supply until all packing and transit protectors have been removed.
- If transported horizontally, leave to stand upright for at least 4 hours before switching on to allow compressor oil to settle.
- If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/latch, ensure that it is left in a safe condition to prevent the entrapment of young children.
- This fridge/freezer must only be used for its intended purpose i.e the storing and freezing of edible foodstuff.
- Do not dispose of the appliance on a fire. At **BEKO**, the care and protection of our environment is an ongoing commitment. This appliance which is among the latest range introduced is particularly environment friendly. Your appliance contains non CFC / HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane) which are potentially flammable if exposed to fire. Therefore, take care not to damage, the cooling circuit / pipes of the appliance in transportation and in use. In case of damage do not expose the appliance to fire or potential ignition source and immediately ventilate the room where the appliance is situated.
- We suggest you contact your local authority for disposal information and facilities available.
- See Installation Instructions on on page 8 for information on suitable location.
- To obtain the best possible performance and trouble free operation from your appliance it is very important to carefully read these instructions.
- On delivery, check to make sure that the product is not damaged and that all the parts and accessories are in perfect condition.
- Ensure that the plug remains readily accessible. Do not use multiple adapter or extension cable.
- Failure to observe these instructions may invalidate your right to free service during the guarantee period.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- We suggest you keep these instructions in a safe place for easy reference.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

## Electrical Requirements

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown on the rating plate inside the appliance corresponds to your electricity supply.

Rating label is on the left hand side of fridge inner liner.

We recommend that this appliance be connected to the mains supply via a suitable switched and fused socket. The appliance must be positioned so that the plug is accessible.

Should the mains lead of the appliance become damaged or should it need replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a **BEKO** Authorised Service Agent.

## Warning! This Appliance Must Be Earthed


If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted. Destroy the old plug which is cut off as a plug with bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13 A fuse. Should the fuse need to be replaced an ASTABEAB approved BS 1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover the plug must not be used until a replacement fuse cover has been fitted.

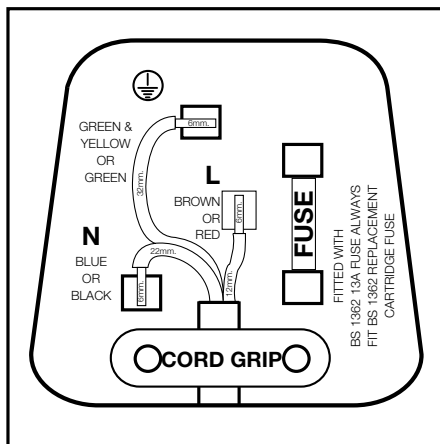
Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

## Important! Fitting A Different Plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug proceed as follows: (See diagram).

1. Connect the green-yellow or green (Earth) wire to the terminal in the plug marked 'E' or with the symbol  or coloured green and yellow or green.
2. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (Live) wire to the terminal in the plug marked 'L' or coloured red.

With alternative plugs a 13 A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.



## Energy Saving Tips

- 1-** Ensure your appliance is installed in a well ventilated area.
- 2-** Ensure the time between buying chilled/frozen food and placing them in your appliance is kept at minimum, particularly in summer. We recommend you use a cool bag or a special carrier bag to carry perishable food.
- 3-** Do not leave the door (s) of your appliance open longer than necessary and ensure they are closed properly after each opening.
- 4-** Defrost frozen food in the fridge compartment, so that frozen food acts as an ice pack to assist cooling in the fridge.

### 3 Installation

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#### Transportation Instructions

1. The appliance should be transported only in a vertical upright position. The packing as supplied must be intact during transportation.
2. **If during the course of transport the appliance has to be transported horizontally, it must only be laid on its right hand side when standing in the front of the appliance. After bringing it to upright position, it must not be operated for at least 4 hours to allow the system to settle.**
3. Failure to comply with the above instructions could result in damage occurring to the appliance. The manufacturer will not be held responsible if these instructions are disregarded.
4. The appliance must be protected against rain, moisture and other atmospheric influences.
5. Empty any water in the drain tray before moving see section “Defrosting” and “Cleaning & Care” for further information

**IMPORTANT :** Make sure the plastic evaporating pan at the back of the product collects water properly.

**“IMPORTANT:** Care must be taken while cleaning / carrying the appliance to avoid touching the bottom of the condenser metal wires at the back of the appliance as you might injure your fingers and hands.

**“IMPORTANT:** This appliance is not designed for stacking with any other appliance. When positioning your

appliance, take care not to damage your flooring, pipes, wall coverings etc. Do not move the appliance by pulling by the door or handle. Do not attempt to sit or stand on top of your appliance as it is not designed for such use. You could injure yourself or damage the appliance.

**“IMPORTANT:** Make sure that mains cable is not caught under the appliance during and after carrying / moving the appliance, to avoid the mains cable becoming cut or damaged.” Do not allow children to play with the appliance or tamper with the controls.

BEKO declines to accept any liability should the instructions not be followed.

#### Installation Instructions

1. If possible avoid placing the appliance near cookers, radiators or in direct sunlight as this will cause the compressor to run for long periods. If installed next to a source of heat or refrigerator, maintain the following minimum side clearances:

From Cookers 2” (50 mm)

From Radiators 12” (300 mm)

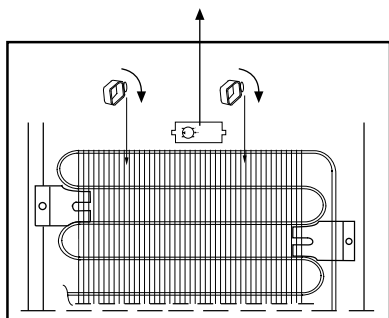
From Refrigerators or Larder Fridge 1” (25 mm)

2. No gap is required at sides and top. See item 3 below to ensure a gap is obtained at the rear of the appliance. If a gap is available on side and top, retain it if possible as it would



improve the air circulation around the appliance.

- 3.** Fit the two plastic wall spacers supplied with the appliance on to the condenser at the back of the
- Thermostat



refrigerator by rotating 1/4 turn (see diagram).

- 4.** The appliance should be located on a smooth surface. The two front feet can be adjusted as required. To ensure that, your appliance is standing upright adjust the two front feet by turning clockwise or anti-clockwise, until the product is in firm contact with the floor. Correct adjustment of feet avoids excessive vibration and noise.

- 5.** Refer to “Cleaning and Care” section to prepare your appliance for use.

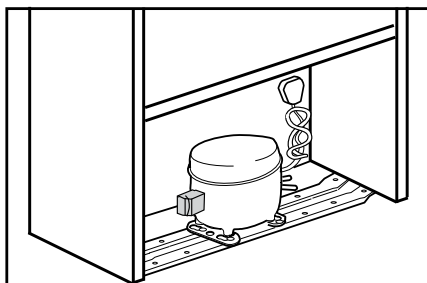
- 6.** This appliance has been designed to operate in ambient temperatures between +10 and +32 degrees C (50 and 90 degrees F). However if the appliance is installed in an unheated / cold room (E.g.: Conservatory /annex / shed / garage etc.) it will still operate satisfactorily thanks to Freezer Guard technology developed by Beko, down to -15°C ambient temperature.

- 7.** A special receptacle is supplied to store the mains plug during transit. The receptacle is fixed at the back of

the cabinet, on the right hand side of the compressor. (See diagram) Gently remove the plug from the receptacle.

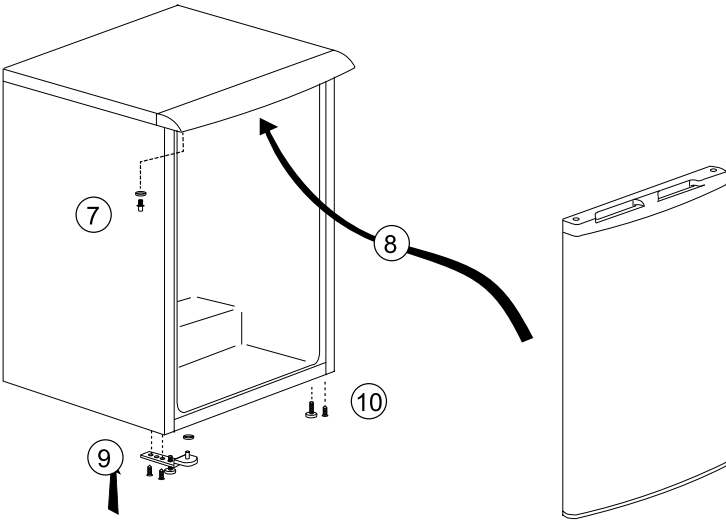
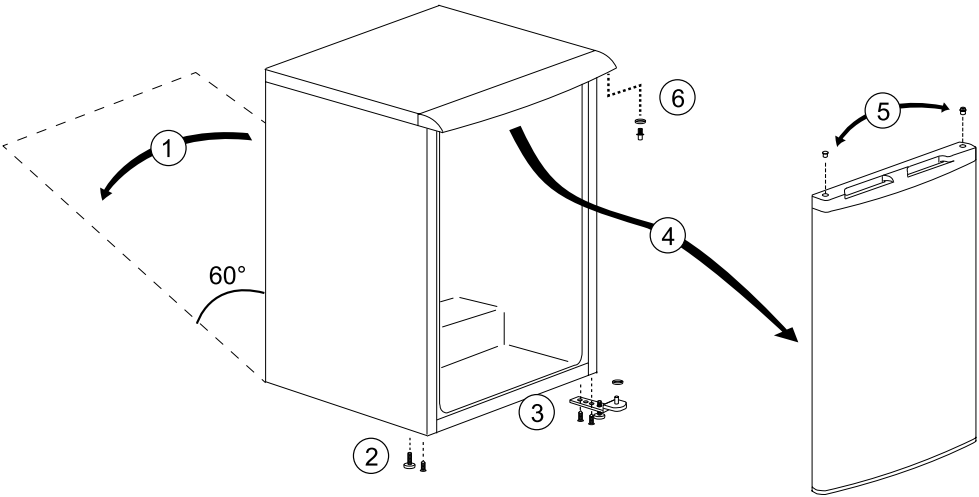
Never pull the mains cord, you may damage the appliance. In the case of transportation, ensure you locate the plug in the receptacle provided to avoid transit damage.

- 8.** The space in the room where the appliance is installed must not be smaller than 10 cubic metres.



# Reversing the doors

Proceed in numerical order



1. Switch off at the socket outlet and pull out the mains plug.
2. Remove all food, loose items and fittings from inside the appliance and door shelves.
3. Carefully tilt the appliance on its back side. (1) (You may need somebody to help you.) Take care not to damage the appliance by laying on some protective material (e.g. its original packaging). Make sure that you tilt the appliance on its back side, otherwise compressor oil may block the pipes and you may damage the appliance.
4. Unscrew and remove the LHS front feet and bolt (2).
5. Unscrew the bolts and remove the bottom hinge while holding the door (3).
6. Remove the door carefully from the top hinge by sliding down wards (4).
7. Reposition top hinge bushing and blanking plug on the opposite side and stand the door safely (5). You may find it easier to remove the bushing and the plug with the tip of a small screwdriver. Take care not to mark the door.
8. Reposition the top hinge on the opposite side (6 and 7).
9. To refit the door, locate the top hinge in the door, attach to the cabinet and hold the door (8).
10. Fit the bottom hinge (9). If necessary adjust and then tighten the bolts. Ensure, that the door opens and closes easily and that there are no gaps allowing air into the cabinet. If there are gaps between the door seal and the cabinet, adjust the door seal by gently pulling away from the door using fingers.
11. Fit the other front feet (10).
12. Carefully stand your appliance. (You may need somebody to help you.) Adjust the front feet (See Installation Instructions)
13. Put back all, loose items and fittings.
14. Wait for at least 4 hours to allow the system to settle before switching on. Spare plastic parts supplied with the appliance are for your future use during door repositioning.

## 4 Before operating

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### Final Check

Before you start using the fridge/freezer check that:

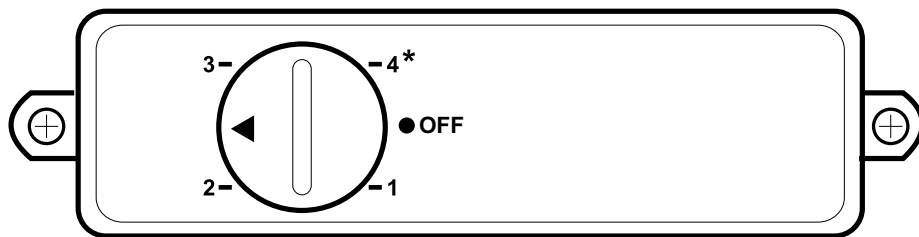
1. The feet have been adjusted for perfect levelling.
2. The interior is dry and air can circulate freely at the rear.
3. Clean the interior as recommended under "CLEANING AND CARE."
4. Insert the plug into the wall socket and switch on the electricity supply. Avoid accidental disconnection by taping over the switch.
5. You will hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, whether the compressor is running or not which is quite normal.
6. If you are going to store already frozen food you don't need to change the thermostat setting.
7. Slight undulation of the top of the cabinet is quite normal due to the manufacturing process used, so do not worry, it is not a defect.
8. Front edges of the cabinet may feel warm. This is normal. These areas are designed to be warm to avoid condensation.
9. We recommend that you set the thermostat at 3 and monitor the temperature to ensure the appliance maintains desired storage temperatures (see section Temperature Control and Adjustment).

10. Do not load the appliance immediately after it is switched on. Wait until the correct storage temperature has been reached. We recommend that you check the temperature with an accurate thermometer (see; Temperature Control and Adjustment).

### Important Notes :

1. If there is a power failure do not open the door. Frozen food should not be affected if the failure lasts for less than 13 hours. If the failure is longer, then the food should be checked and either eaten immediately or cooked and then re-frozen.
2. If you find the freezer door difficult to open just after you have closed it, don't worry. This is due to the pressure difference which will equalise and allow the door to open normally after a few minutes.
3. Always wrap food using a suitable packaging material before storing in your appliance to avoid contact with the appliance surface and food remains for hygiene reasons.

## TEMPERATURE CONTROL AND ADJUSTMENT



Temperature is controlled by the thermostat which is located on the rear wall of the cabinet (see the diagram on page 5). Thermostat is located on the thermostat housing. "Number 4" is the coldest setting. The normal storage temperature of your appliance should be  $-18^{\circ}\text{C}$  ( $0^{\circ}\text{F}$ ). Lower temperatures may be obtained by adjusting the thermostat towards 'number 4' position.

We recommend that you check the temperature with a thermometer to ensure that the storage compartments are kept to the desired temperature.

Remember you must take your reading very quickly since the thermometer temperature will rise very rapidly after you remove it from the freezer.

Please remember each time the door is opened cold air escapes and the internal temperature rises. Therefore never leave the door open and ensure it is closed immediately after food is put in or removed.

## 5 Using your refrigerator

### Defrosting of the appliance

Defrost twice a year or when a frost layer of around 7 mm (1/4") has formed.

To start defrosting procedure turn the thermostat to zero position

(Alternatively you may switch off the freezer at the socket outlet and pull out the mains plug.)

All food should be wrapped in several layers of newspaper and stored in a cool place (e.g. fridge or larder).

Remove all freezer drawers. The special defrost collection basin collects the defrost water. Therefore defrosting can be conducted without mess.


Containers full of warm water may be placed carefully in the freezer to speed up the defrosting.


Do not use pointed or sharp edged objects such as knives, forks to remove the frost.

Never use hairdryers, electrical heaters and other similar electrical appliances for defrosting.

When defrosting has finished, sponge out any defrost water which collects at the bottom of the freezer and dry the interior thoroughly. Turn the thermostat to 2. Close the freezer door. Insert the plug into the wall socket and switch on the electricity supply. Don't forget to tape over the switch to avoid accidental disconnection.

### STORING FROZEN FOOD

Prepacked commercially frozen food should be stored in accordance with the frozen food manufacturer's instructions for a  frozen food storage compartment.

The freezing area is marked with  symbol on the door liner.

To ensure that the high quality achieved by the frozen food manufacturer and the food retailer is maintained the following should be remembered:

1. Put packets in the freezer as quickly as possible after purchase.
2. Do not exceed "Use By", "Best Before" dates on the packaging.
3. Please note that drawers, baskets, flaps, trays are all removable.

### FREEZING FRESH FOOD

Freezing capacity of your appliance in a 24 hours period is 10.5 kg (23 lb). Never exceed this maximum capacity.

If you are using the maximum freezing capacity, turn the thermostat to position 4 until the food is frozen then return the setting to the usual position. Take special care not to mix already frozen food and fresh food.

If the fast freeze compartment (3) is filled with fresh food, other compartments can also be used to freeze fresh food.

## **Making ice cubes**

Fill the ice-cube tray 3/4 full with water and place it in the freezer.

As soon as the water has turned into ice, you can take out the ice cubes.

Never use sharp objects such as knives or forks to remove the ice cubes. There is a risk of injury!

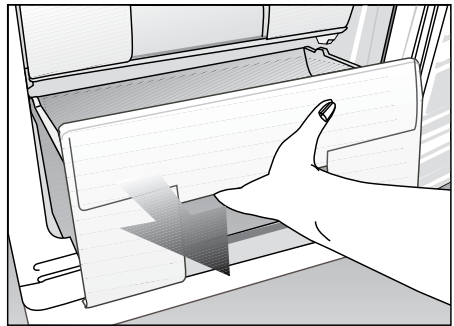
Let the ice cubes slightly thaw instead, or put the bottom of the tray in hot water for a short moment.

### **Warning:**

Do not use any copper pot, dish inside the cabinet !

## 6 Maintenance and cleaning

- We recommend that you switch off the appliance at the socket outlet and pull out the mains plug before cleaning.
- Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.
- Use luke warm water to clean the cabinet of the appliance and wipe it dry.
- Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
- Excess deposit of ice should be removed on a regular basis using the handle of a spoon. Large accumulation of ice will impair the performance of the freezer.
- If the freezer is not going to be used for a long period of time switch it off, remove all food, clean it and leave the door ajar.
- To remove a drawer, pull it as far as possible, and then tilt it upwards, and then pull it out completely.
- Any dust that gathers on the condenser, which is located at the back of the freezer, should be removed once a year with a vacuum cleaner.
- Check door seals regularly to ensure they are clean and free from food particles..
- Never :  
Clean the worktop with unsuitable material; eg petroleum based products.  
Subject it to hot temperatures in any way, Scour, rub etc., with abrasive material.





## 7 Do's and Don'ts

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- Do- Clean your appliance regularly (See "Cleaning and Care")
- Do- Keep raw meat and poultry below cooked food and dairy products.
- Do- Take off any unusable leaves on vegetables and wipe off any soil.
- Do- Leave lettuce, cabbage, parsley and cauliflower on the stem.
- Do- Wrap cheese firstly in greaseproof paper and then in a polythene bag excluding as much air as possible. For best results take out of the fridge compartment an hour before eating.
- Do- Wrap raw meat and poultry loosely in polythene or aluminium foil. This prevents drying.
- Do- Wrap fish and offal in polythene bags.
- Do- Wrap food which have a strong odour or can dry out in polythene bags, aluminium foil or place in an airtight container.
- Do- Wrap bread well to keep it fresh.
- Do- Chill white wines, beer, lager and mineral water before serving.
- Do- Check contents of the freezer every so often.
- Do- Keep food for as short a time as possible and adhere to "Best Before", "Use by" etc. dates.
- Do- Store commercially frozen food in accordance with the instructions given on the packets that you buy.
- Do- Always choose high quality fresh food and be sure it is thoroughly clean before you freeze it.
- Do- Prepare fresh food for freezing in small portions to ensure rapid freezing.
- Do- Wrap all food in aluminium foil or freezer quality polythene bags and make sure any air is excluded.
- Do- Wrap frozen food when you buy it and put it in to the freezer as soon as possible.
- Do- Defrost food in the fridge compartment.
- Do- Remove ice cream from the freezer 10-20 minutes before serving.
- Don't- Store bananas in your fridge compartment.
- Don't- Store melon in your fridge. It can be chilled for short periods as long as it is wrapped to avoid it flavouring other food.
- Don't- Store poisonous or any dangerous substances in your appliance. It has been designed for the storage of edible foodstuffs only.
- Don't- Consume food which has been stored for an excessive time in the fridge.
- Don't- Store cooked and fresh food together in the same container. They should be packaged and stored separately.
- Don't- Let defrosting food or food juices drip onto food.
- Don't- Leave the door open for long periods as this will make the appliance more costly to run and cause excessive ice formation.
- Don't- Put hot food into the appliance. Let it cool down first.
- Don't- Put liquid-filled bottles or sealed cans containing carbonated liquids into the freezer as they may burst.

Don't- Exceed the maximum freezing loads (10,5 kg in any 24 hours) when freezing fresh food.

Don't- Give children ice-cream and water ices direct from the freezer. The low temperature may cause 'freezer burns' on lips.

Don't- Freeze fizzy drinks.

Don't- Try to keep frozen food which has thawed, it should be eaten within 24 hours or cooked and refrozen.

Don't- Remove items from the freezer with wet hands.

Don't- Close the freezer door before placing the compartment cover in its place.

Don't- Leave frozen food at room temperature to thaw; the best way to defrost food is to put it in the fridge to thaw slowly. Make sure you avoid defrosting food or food juices drip onto other food.

## Problem Solving

If the appliance does not operate when switched on, check whether:

- The plug is inserted properly in the socket and that the power supply is on. (To check the power supply to the socket, plug in another appliance)
- The fuse has blown/circuit breaker has tripped/main distribution switch has been turned off.
- The temperature control has been set correctly and not to "0" (OFF)
- New plug is wired correctly if you have changed the fitted moulded plug.

If the appliance is still not operating after the above checks, please refer to the section on "How To Obtain Service".

Please ensure that above checks have been made as a charge will be made if no fault is found.

## 8 GUARANTEE DETAILS

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### GUARANTEE DETAILS

Your new Beko product is guaranteed against the cost of breakdown repair for twelve months from the date of the original purchase.

#### **What is covered?**

- Repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- The cost of functional replacement parts, but excluding consumable items.
- The labour costs of a Beko approved repairer to carry out the repair.

#### **What is not covered?**

- Transit, delivery or accidental damage or misuse and abuse.
- Cabinet or appearance parts, including control knobs, flaps, handles or container lids.
- Accessories or consumable items including but not limited to, ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs required as a result of unauthorised repair or inexperienced installation that fails to meet the requirements contained in the user instruction book.
- Repairs to products used on commercial or non-residential household premises.
- Loss of frozen food in freezers or fridge/freezers. (Food loss insurance is often included within your household contents insurance policy, or may be available separately from your retailer).

#### **Important notes.**

- Your Beko product is designed and built for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or non-residential domestic household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers
- Gas Cookers must only be installed by a Gas Safe (or BORD GAIS) registered Gas Installer.
- The guarantee is given only within the boundaries of the United Kingdom and the Republic of Ireland.
- The guarantee is applicable only to new products and is not transferable if the product is resold.
- Beko disclaims any liability for incidental or consequential damages.  
The guarantee does not in anyway diminish your statutory or legal rights.

## 9 HOW TO OBTAIN SERVICE

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### HOW TO OBTAIN SERVICE

**Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.**

You should also complete the details below; it will help us assist you when requesting service. (The model number is printed on the Instruction Booklet and the serial number is printed on the Rating Label affixed to the appliance)

**Model No:          Serial No:          Retailer:          Date of purchase:**

**For service under guarantee simply telephone the appropriate number below**

#### **UK Mainland & Northern Ireland**

Fridges & Freezers	0845 6004903
Electric Cookers	0845 6004902
Gas & Dual Fuel Cookers	0845 6004905
Washing Machines & Dishwashers	0845 6004906

#### **Republic of Ireland**

All Refrigeration, All Cookers	01 862 3411
Washing Machines & Dishwashers	

**Before requesting service please check the trouble-shooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.**

#### **Service once the manufacturers guarantee has expired.**

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document. Otherwise please call the appropriate number above where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please contact the Beko Customer Help-Line. Tel: 0845 6004911 e-mail: [service@beko.co.uk](mailto:service@beko.co.uk)

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Printed in Turkey

Part no: **57 1851 0000**  
Revision no: **AC**